

# Inferno DR Terms and Conditions

**Effective: November 20th, 2009:** The terms "we", "us", "our" and "Inferno DR" refer to Inferno DR, a Florida corporation and/or our subsidiaries or affiliates. The term "you" refers to the customer visiting the website and/or booking a reservation through us on this website, or through our customer service agents. **PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY BEFORE USING OR OBTAINING ANY CONTENT, PRODUCTS, OR SERVICES THROUGH THIS WEBSITE. YOUR USE OF THIS WEBSITE IS EXPRESSLY CONDITIONED ON YOUR ACCEPTANCE OF THE THESE TERMS WITHOUT ANY MODIFICATION. BY ACCESSING, USING OR OBTAINING ANY CONTENT, PRODUCTS, OR SERVICES THROUGH THIS WEBSITE, YOU AGREE TO THESE TERMS. IF YOU DO NOT AGREE WITH ANY PART OF THESE TERMS, DO NOT USE THIS WEBSITE.** Please return to this page periodically to review the most current version of these Terms. At our sole discretion, any aspect of the website may be modified or deleted any time without prior notice to you and your continued access or use of this website signifies your acceptance of the updated or modified Terms. Modifications or changes to these Terms will be posted on this page or a similar page of this website. We may also, at any time, change or impose fees or change general practices and limits for certain products and or services. **Additional Terms of Suppliers** Additional terms and conditions of our carriers and other suppliers may apply to your reservations and purchase of products or services. Please read these separate terms and conditions carefully. For example, different airline carriers have different cancellation and refund policies and/or luggage restrictions. In addition, we may provide additional terms that relate to specific products or services purchases by you.

## Booking Rules

### Rules for Air and Hotel Package

- Before or on 31<sup>st</sup> March, 2010, deposit of \$250 is required to make reservation
- Between April 1<sup>st</sup> – May 31<sup>st</sup> 2010, deposit of \$500 is required to make reservation
- From June 1<sup>st</sup> – 30<sup>th</sup> 2010, deposit of \$650 is required to make reservation
- From July 1<sup>st</sup> –31<sup>st</sup> July, deposit of \$750 is required to make reservation
- These deposits are to be followed by AUTOMATIC MONTHLY PAYMENTS. All Packages are to be paid in full NO LATER THAN 3<sup>rd</sup> AUGUST 2010.
- Any passengers utilizing our ground transfers must pre-purchase a tourist card when making their final payment to WTP. This speeds up the process for everyone involved once all guests arrive at the airport.
- **In the event that airline tickets have been purchased then ‘Refund for Air’ applies. PLEASE NOTE THAT AIRLINE TICKETS WILL ONLY BE PURCHASED AFTER CLIENTS HAVE BEEN ADVISED.**

### Hotel Only Package

- Before or on June 30<sup>th</sup>, 2010, deposit of \$250 is required to make reservation
- Between July 1<sup>st</sup> – July 31<sup>st</sup> 2010, 50% deposit is required to make reservation
- These deposits are to be followed by AUTOMATIC MONTHLY PAYMENTS. All Packages are to be paid in full NO LATER THAN 3<sup>rd</sup> AUGUST 2010.

## Refund Policy

### Refund for Deposit

- \$100.00 NON-REFUNDABLE before 31<sup>st</sup> March, 2010.
- \$250.00 NON-REFUNDABLE April 1<sup>st</sup> - June 1<sup>st</sup>, 2010.
- After June 1<sup>st</sup>, 2010, please follow Air and Hotel refund policy.

### Refund for Air

- Airline tickets are subject to carrier's rules and regulations. It is not Inferno's responsibility to refund, exchange or transfer airline reservations.
- Name, date and departure city changes are subject to the respective airline's rules and regulations.

### Refund Policy for Hotel

- Full refund of deposit is given no later than April 30, 2010.
- After April 30<sup>th</sup> 2010, 50% of deposit becomes NON-REFUNDABLE, up until May 31<sup>st</sup>, 2010
- On and after June 1<sup>st</sup> 2010, 100% of deposit becomes NON-REFUNDABLE.

**YOU AGREE TO ABIDE BY THE TERMS, RULES AND RESTRICTIONS IMPOSED BY OUR SUPPLIERS AND CARRIERS WITH WHOM YOU ELECT TO DEAL, INCLUDING, BUT NOT LIMITED TO, PAYMENT OF ALL AMOUNTS WHEN DUE AND COMPLIANCE WITH THE SUPPLIER'S RULES AND RESTRICTIONS REGARDING AVAILABILITY AND USE OF FARES, PRODUCTS, OR SERVICES.** You acknowledge that some third-party providers offering certain products or services may require you to sign their liability waiver or other documents prior to using such product or service they offer. You understand that any violation of any such supplier's rules and restrictions may result in cancellation of your reservation(s), in your being denied access to the applicable travel product or services, in your forfeiting any monies paid for such reservation(s), and/or in our debiting your account for any costs we incur as a result of such violation. **Privacy Policy Terms** Your use of the website is subject to our Privacy Policy which can be found at [link]. You agree that you have read our Privacy Policy, and you agree to its terms. **Age, Other Responsibilities and Representations** As a condition of your use of this website, you represent and warrant that; (i) you are at least 18 years of age, (ii) all information you supply to us about yourself and others, including email addresses and credit card information, is true, valid and accurate, and that you have the right to supply us with such information, (iii) you possess the legal authority to create a binding legal obligation, (iv) you will use this website in accordance with these Terms, (v) you will only use this website to make legitimate reservations for you or for another person for whom you are legally authorized to act, and (vi) if you have a Inferno DR account, you will safeguard your account information. In addition, you will be financially or otherwise accountable for all use of our website by you and anyone using your password and login information. **Purchases for Other Persons / Third Parties** If you are making a purchase or reservation on behalf of another person, or in any case in which the name of the person making payment (or the name on a credit card) or arranging for travel is different from the name of the traveler, then prior to finalizing any purchase or reservation we will need to communicate with you and request additional authorization information to ensure that the travel and charges are properly authorized. **International Travel** Certain international destinations may involve greater risks than others. You should review and evaluate travel prohibitions, warning, announcements, and advisories issued by the government and the aviation administration before booking travel to international destinations. Information on conditions in various

countries and the level of risk associated with travel to particular international destinations can be found on public sites, such as [www.state.gov](http://www.state.gov) <<http://www.state.gov>> , [www.tsa.gov](http://www.tsa.gov) <<http://www.tsa.gov>> , [www.dot.gov](http://www.dot.gov) <<http://www.dot.gov>> , [www.faa.gov](http://www.faa.gov) <<http://www.faa.gov>> , [www.cdc.gov](http://www.cdc.gov) <<http://www.cdc.gov>> , [www.treas.gov/ofac](http://www.treas.gov/ofac) <<http://www.treas.gov/ofac>> , and [www.customs.gov](http://www.customs.gov) <<http://www.customs.gov>> BY OFFERING FOR SALE TRAVEL TO PARTICULAR INTERNATIONAL DESTINATIONS, WORLDWIDE TRAVEL PARTNERS DOES NOT REPRESENT OR WARRANT THAT TRAVEL TO SUCH POINTS IS ADVISABLE OR WITHOUT RISK, AND IS NOT LIABLE FOR DAMAGES OR LOSSES THAT MAY RESULT FROM TRAVEL TO SUCH DESTINATIONS. YOU ASSUME ALL RISK OF INJURY, LOSS, OR DEATH THAT MAY RESULT FROM YOUR TRAVEL.

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